

Booking form



1 SURNAME : First name :
 Date of birth :
 Address :
 Town : Postcode :
 Tel. (compulsory) : E-mail :
 Family composition :

	Surname	First name	Date of birth
2
3
4
5
6

Vehicle and number (brand and model) :

Car : Boat : Motorhome :

Brand / Model : Registration n°(s) :

Animal under 25 kg : yes no - Date of vaccination against rabies :

How did you find out about the campsite ?

Special requirements :

Deposit calculation :

Total rent or rental pitches	€
Total extra (pets, extra person, rental sheets, etc...)	€
TOTAL (1)	€
30% Deposit [Total (1) x 30%]	€
+ € 15 booking free (from 4 nights for mobil-home booking)	€
+ cancellation insurance (Optional) [Total (1) x 4%]	€
TOTAL DEPOSIT =	€

Booking slip to detach and send to the campsite

I WOULD LIKE TO HIRE A MOBILE HOME :

Le Familial Le Grand Large L'Océane Le Corsaire Le P'tit Duo

Arrival on from 3 pm (high season)
 low season, arrival between 11am and 12pm and after 4pm

Departure on before 11 am by appointment

WOULD LIKE TO HIRE A CAMPING PITCH FOR :

Tent Caravan Motorhome

Number of places :

Size m x m

10 amp electric hook-up : yes no

Arrival on after 12pm

Departure on before 12pm

Payment by : French cheque payable to : camping « Les Genêts »

Bank transfert

Bank card

ANCV (holiday vouchers)

} Contact us

I declare that i have read and understood the booking conditions, the prices and the cancellation insurance policy (if subscription) and accept them.

Place Signature

Date

General conditions of sales

BOOKING CONDITIONS

The reservation becomes effective solely with the agreement of the campsite, upon receipt of the deposit of 30% + €15 booking fees + 4% cancellation insurance (optional) and either upon receipt of the booking contract duly completed and signed, or upon your agreeing to the general conditions of sale when booking online.

The campsite is free to accept or refuse bookings, depending on availability and, in general, depending on any circumstances that are likely to be prejudicial to the execution of the booking made. The campsite offers family holidays, and the accommodation has been specially designed for this purpose. The campsite reserves the right to refuse any booking that might contravene or attempt to pervert this principle.

Booking of camping pitches or rented accommodation is made strictly on a personal basis. Under no circumstances may you sub-let or transfer your reservation without the prior consent of the campsite. The maximum capacity of a pitch or a rental accommodation is 6 people.

Minors must be accompanied by their parents or legal guardians.

CAMPING PITCHES

The basic package includes the pitch for the tent, caravan or camper van for one or two people, access to the toilet blocks and to the residential facilities.

Booking fees are €15 during high tourism season, they are free on off-peak season.

RENTING

The rental accommodation is fully equipped: barbecue, TV (except in the "Petit Duo" model), Hoover, microwave, coffee machine, toaster and more. The basic package ranges from 2 to 6 people, depending on the type of accommodation.

The campsite reserves the right to refuse access to the camping to groups or families whose number exceeds the capacity of the accommodation rented.

Booking fees are €15. They are free for short break of two or three nights.

GROUP BOOKINGS

All bookings made for more than 2 accommodation units by one person or made by different people who know each other and who are travelling together for the same reasons and for the same holiday dates at the camping, are deemed to be group bookings. Accommodation appearing on our website is intended

exclusively for individual bookings.

For all group booking requests, you must contact the campsite by telephone or email. The campsite contacted reserves the right to examine booking requests before accepting or declining them.

CONDITIONS OF PAYMENT

For bookings made more than 30 days before the start of the holiday, the deposit of 30% of the total price of the facilities booked must be paid to the campsite at the time of booking. The balance must be paid to the camping no later than 30 days before the start of a holiday for the rental accommodations, it must be paid on the arrival for the rental pitches.

For bookings made less than 30 days before the holiday start date, payment must be made in full at the time of booking.

Prices are inclusive of VAT with a rate of 10% applicable on the day they were determined. Any subsequent change in the applicable VAT rate, occurring between the time the rates were determined and the billing of the stay, will result in a consequential change in the price including VAT, which the customer accepts without reservation.

CANCELLATION AND ALTERATIONS

1. BOOKING ALTERATIONS

Customers may request for stays to be altered (dates and/or types of accommodation) by writing to the campsite (by post or email) subject to availability and options. Postponements until the following season are not permitted. If no alterations are made, customers must spend their holidays as they were agreed when initially booked or cancel them in line with the conditions pertaining to the cancellation insurance.

Requests to extend the duration of stays will be dealt with subject to availability and in line with applicable prices.

Requests to reduce the duration of stays are deemed to be partial cancellations and will be subject to the terms and conditions which apply to cancellation and termination of stays.

2. CANCELLATION INSURANCE

To obtain a possible compensation we offer you to subscribe a cancellation insurance when you make your reservation.

The insurance premium of 4% of the total cost of

the stay must be fully paid upon booking and is non-refundable.

In case of disaster you must notify the campsite by registered letter or email as soon as possible, and the insurance company within 5 days of the incident.

The general conditions of complete cancellation and the procedure in case of cancellation are available on the website <https://www.campez-couvert.com>.

The cancellation and interruption of stay insurance refunds all amounts paid before arrival to the stay and the unused amount of stay to the prorata temporis basis in case of an early return (excluding booking fees, excluding tourist taxes).

No refund will be made by the campsite if the cancellation insurance is not subscribed.

YOUR STAY

1. ARRIVAL

Days of arrival may vary on low season. During high tourism season, arrivals are done on Saturday. **Rental accommodation:** on the day of your arrival you may check in from 3pm during high tourism season, the hours might change during off peak season. You will be required to pay a deposit of €380 on being handed the keys to your accommodation. **Campsite pitches:** The day of your arrival in the campsite, you will be welcomed from 12pm in high season and variable schedule in low season. A deposit of €20 will be required for the vehicle access badge.

You must notify us of any delay in your arrival. The manager reserves the right to dispose of the planned location if there were no news 24 hours after the scheduled arrival date.

2. DURING YOUR STAY

It is up to campers to ensure they have insurance cover: campers are responsible for looking after their personal belongings (bicycles etc.). The campsite shall in no event be held liable in case of an incident involving campers' civil liability.

All visitors must comply with the provisions of the internal regulations. Each named tenant is responsible for disturbances and nuisance caused by persons staying with or visiting them.

3. DEPARTURE

Rental accommodation: on the day of departure specified in your contract, the rental accommodation must be vacated by 11am. The accommodation shall be left perfectly clean and the inventory may be checked. Any breakage or damage shall be payable by the tenant along with any repairs to the premises, if that should prove necessary.

In the event of the accommodation not having been cleaned before the departure, a fixed cleaning charge of at least €60 shall be invoiced to you. At the end of your stay, the deposit shall be refunded.

Rental pitches: They must be left clean, before 12pm.

PETS

A pet of less than 25kg is allowed in each accommodation (except dogs which are listed in France's 1st and 2nd categories), with payment required when the booking is made. When admitted, they must be kept on a lead at all times. They are prohibited from swimming pool areas, in food shops and in buildings. Dogs' and cats' vaccination certificates must be up-to-date.

IMAGE REPRODUCTION RIGHTS

During your stay, you can be photographed and appear on all our publications or any type of support without time limitation. In case of refusal, you must notify it by registered letter before your arrival.

MEDIATION

In the event of a dispute with the campsite, you may contact us by sending us a registered letter with acknowledgement of receipt to the manager of the campsite.

If you are not satisfied with the response you receive, in accordance with the provisions of Article L 1612-1 of the French Consumer Code, every customer of the campsite has the right to have recourse to a consumer mediator for the amicable resolution of a dispute between him and the consumer. The details of the consumer mediator that the customer can enter are as follows: CM2C, 14 rue St Jean - 75017 PARIS.